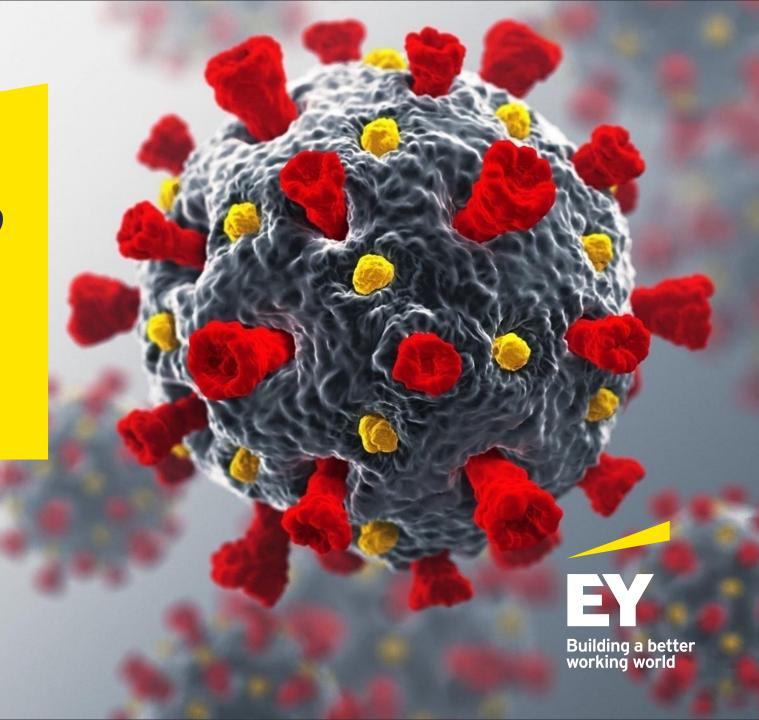
Responding to COVID-19

A Strategy & Transactions Perspective from EY Cyprus

13 April 2020



The COVID-19 outbreak is evolving rapidly, causing tremendous shocks on the economy and introducing complex challenges for businesses

The COVID-19 crisis is unique and unprecedented, introducing a combination of challenges that makes mitigation highly complex:

- Uncertainty with the speed, depth and duration of the COVID-19 impact is unknown
- ► Supply-side and demand-side shocks are emerging in combination
- ► Global transmission makes this a systemic issue with a pervasive impact for markets and communities
- ► Liquidity pressures are starting to bite
- ▶ Businesses were not well prepared to deal with the crisis, are making contingency plans and adopting special measures

The impact for businesses is felt across the board:

Trading Performance

- Deteriorating business performance & profitability
- Revenue contraction (loss of demand, pricing pressure, etc.)
- Cost containment need (discretionary spend disappears, reduced marketing & promotion costs, etc)

Operational Disruption

- Workforce issues
- Supply chain disruption (uncertainty of supplies)
- Stock management & control focus need
- Delivery channel disruptions
- Inability to plan due to uncertainty

Liquidity

- Limited cash and prospective liquidity shortfall
- Need increased focus on cash forecasting/ management; under cash forecast uncertainty (cannot rely on historic trends)
- Trading contagion (customers/suppliers at risk of default/failure)
- Tightening of WC controls need (credit limits, collections, etc.)
- · Risk of default on debt obligations
- Reduced funding ability

Asset Management

- Asset utilization balancing
- Capital investment paralysis/ reassessment need

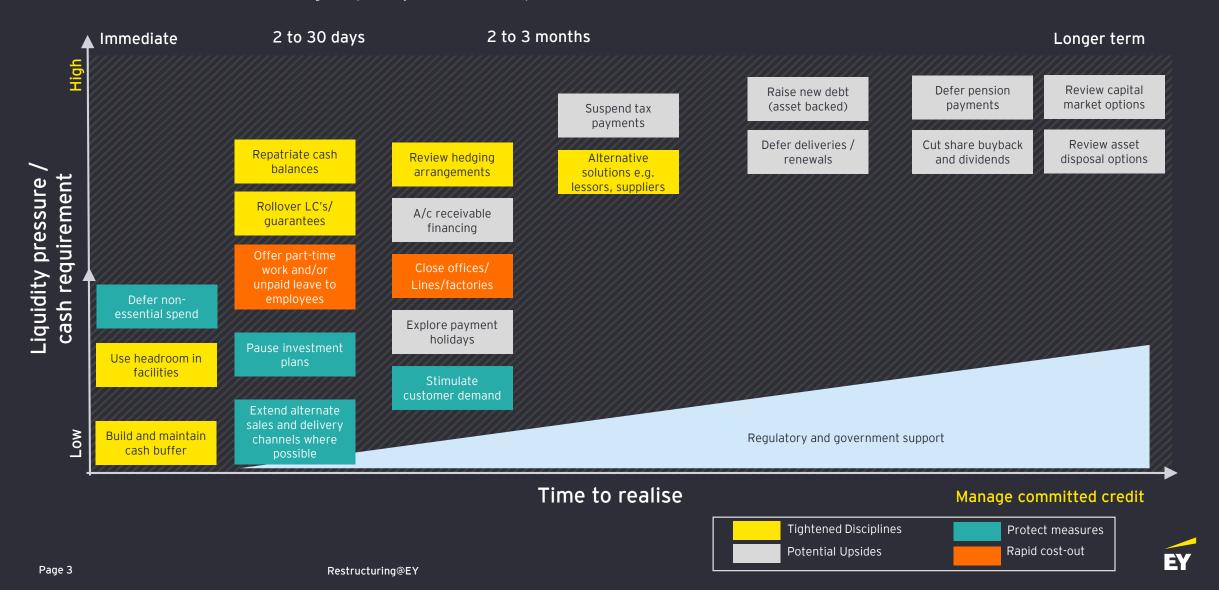
Systems/ Support

- System resilience/ continuity
- Compliance risks
- Need for more regular cross-functional communication
- Activity segregation need (confirm responsibilities, delegate authorities, etc.)
- Quality control need



Liquidity management and planning is even more important in this crisis

Businesses will need to manage liquidity risks and impacts - the sooner action is taken the more effective the measures will be



EY's recommended five step/pillar approach to your COVID response



- □ Establish pandemic personnel plan to enable flexible work (e.g. home office / (un)paid leave / overtime compensation) and set guidelines for on-site work
- □ Utilize employee location / profile and data to support and move or quarantine / evacuate employees
- Adapt HR policies to comply with regional regulations and address employee's challenges (e.g. loss of salary / childcare)



Cash

- Assess liquidity situation in new, volatile market environment with uncertain supply and diminishing demand
- Establish 13 week cash forecast to reflect post-Corona world and identify potential liquidity requirements
- Consider capital requirements following Corona outbreak and assess potential sources (e.g. banks, bonds, private debt funds)
- Support in filing for state aids across the countries (e.g. financing aids, reduced working hours, etc.)



Supply Chain

- Assess supply chain risks, considering risk of external suppliers and critical single points of failure
- Consider additional requirements for external services (e.g. site cleaning intervals / disinfection)
- Analyse and evaluate the disruptive impact of supply interruptions on fundamental business functions
- Identify alternative sourcing strategies and enter "survival mode"



- Evaluate change in demand of customer base and revise sales strategy / production capacity planning to react to new situation
- Implement measures to retain and strengthen customer relationships and secure demand



Short- & midterm adaptations

- Establish crisis scenarios and consider risk on core functions
- Identify and implement appropriate short- & mid-term measures to address business risk

Crisis
Management

Stakeholder Management



Plan Adaptations

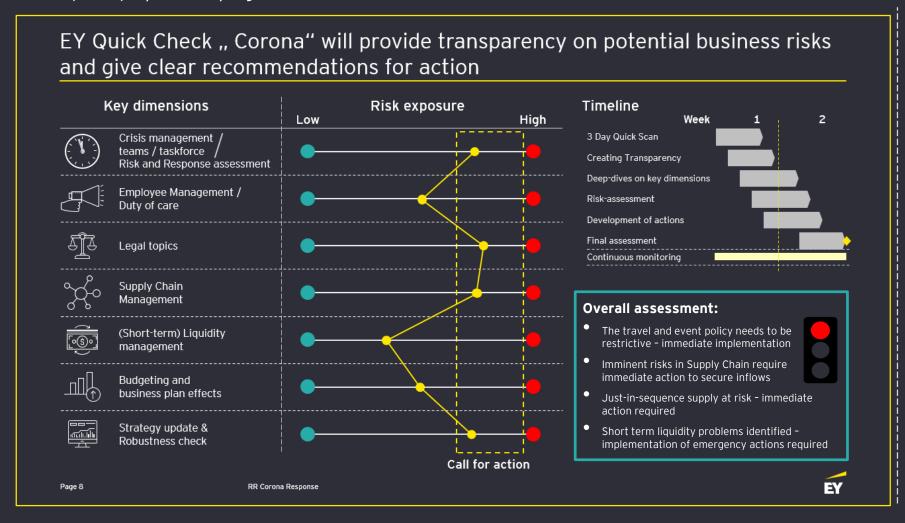


Monitoring



We offer a two week Quick Check "Corona" to enable clients promptly respond to the crisis

The Quick Check is a standardised approach that aims at offering the necessary speed in evaluating the businesses position and promptly identifying areas that need immediate attention



- ► The approach covers identified key dimensions to be covered by a holistic assessment of existing crisis action plan
- The assessment will be conducted within a 2-week timeframe accounting for volatility and the need to act fast
- The assessment will form the basis for more extensive work to support clients throughout the crisis
- It also has potential for identification of other areas needing support



EY offers the right experiences and know-how in dealing with the challenges

EY ensures the best outcome by combining:

- A highly experienced and entrepreneurial team: Our team provides a unique mix of strategy consulting, Big4 and operational C-level background. We have the necessary experiences and attitude to help clients deal with the crisis scenario
- Comprehensive solutions: We seamlessly integrate EY experts for all sectors and offer the full range of functional and operational expertise necessary under such scenarios; strategy, restructuring, performance improvement, tax, legal etc. We offer a one-stop shop solution
- International network: We have teams in almost every country and relations with relevant partners (lawyers, banks, investors, etc.). We are truly global and can capitalise on the know-how, tools and experiences of the wider EY network
- Sector expertise: Through our network we combine deep expertise and functional know-how on all sectors of the economy
- Digital expertise: We have state-of-the-art digital solutions and capabilities, needed to facilitate the engagement and support the client in making the best use of technology in addressing today's challenges

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Other areas of EY support in the COVID crisis

Short-term cash and liquidity analysis



- Analysis of cash gaps
- Identification of quick wins
- Quantification of cash needs and identification of mid-term solutions

Financing options



- ► Analysis of financing structure
- ▶ Identification of alternative options
- ▶ Securing non-bank / quick financing

Negotiations with banks



- ▶ Leading negotiations with current banks
- ► Lenders deck and banking presentation preparation
- Preparation of financial projections
- Capital structuring

Independent business review



- ► Preparation of independent business overview for your creditors (banks, etc.)
- ▶ Preparation of IBR on your suppliers
- > Stress testing based on market situation

Operational and strategic positioning



- ▶ Lean organization and processes
- Operations optimization
- Supply and demand planning
- ► Finance and business planning

M&A support



- Divestment analysis
- Real-estate sales
- Quick direct sale process
- ► Identification of opportunities



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